
Otis W4 Direction

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Current Insights

- Include volunteers and relevant services
 - 3 types of patients: scans, electives, A&E (planned vs not planned visit)
 - Easy to clean, maintain
 - Signs easy to understand
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- Naturally include Maori influence after addressing function
 - Elderly most vulnerable
 - 80:20, 80% able bodied people, 20% disabled
 - Form and function should work as balances and cohesive design tools

Questions we have / What we need to know

- Infection control rules (plants, water feature, ice, materials etc)
- How to respectfully include Maori influences
- Ethics process for:
 - interviewing staff & volunteers
 - observing/phototaking/interviewing other Auckland hospitals

Our Next Steps

- Narrowing focus (before arrival or parking/transport stage)
- More observations at North Shore Hospital (e.g. different times during day/night)
- Co-design ideas with volunteers & relevant services
- Contacting relevant designers & researchers related to our narrowed focus
- More research around narrowed focus area