

Observation Pitch

Otis

Amy, Anita, Claudia & Michelle

General Observations

- Parking to Hospital entrance experience
- Confusing to navigate throughout
- Entrance area was busy

- Lighting and colour scheme
- Small amounts of Maori influence
- Waiting area locations

Navigation

Interest in:

- Impacts of a poor navigation system (e.g. in Main Entrance)
- Intervention (from section to section)
- Exterior (parking & sidewalks)

Navigation Elements

- Different Users
- Different Disabilities
- Different Circumstances
- Different Cultures
- Holistic Maori approach to a healing space

Mission statement

v2

- Engaging
- Empowering
- Empathy

Informed by Te Whare Tapa Wha